



CUSTOMIZED FOREIGN LANGUAGE SERVICES FOR HEALTHCARE PROVIDERS

Improving communication and patient care...

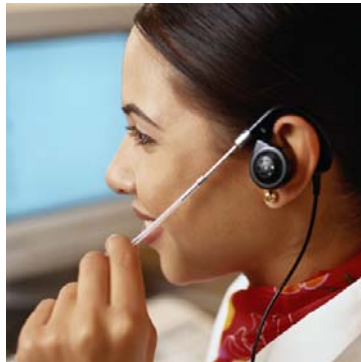
In today's healthcare world, effective communication can be vital to proper treatment and patient health. MultiLingual Solutions offers comprehensive foreign language services to assist providers in such efforts. Our professional linguists have both substantive expertise and practical training in the healthcare field -- many have studied and taught in leading medical institutions across the globe. MLS Associates and project managers are careful to ensure that our work is appropriate culturally as well as linguistically. Our specialized healthcare services include the following:

TRANSLATION OF HEALTHCARE MATERIALS

MLS can translate a wide array of documents such as medical records, patient forms, physician correspondence, educational literature, and hospital policies and procedures.

ON-SITE INTERPRETATION SERVICES

MLS engages professional medical interpreters who are trained in providing confidential, objective services in a variety of medical specialties.



ON-CALL, 24-HOUR TELEPHONIC INTERPRETATION

We offer round-the-clock telephonic interpretation in all languages to meet both your scheduled and emergency interpretation needs.

WEB SITE TRANSLATION AND MULTILINGUAL DESKTOP PUBLISHING

MLS can provide multilingual promotional and educational materials for conferences and other programs in a variety of media. Our graphic designers, technical programmers, and DTP experts can enhance your outreach initiatives through use of the most advanced graphics, production and Web development tools.

TRAINING FOR MEDICAL INTERPRETERS

MLS offers customized training seminars tailored to meet the particular requirements of your organization. Training focuses on medical terminology, effective interpretation methods, ethics, strategies to address cultural barriers, and "best practices" of interpreting. Live instruction can be supplemented by video and software training exercises.

HIPAA COMPLIANCE RESOURCES

MLS can help your organization comply with new privacy requirements by translating notices and training materials so patients and providers are aware of their rights and responsibilities under the law.

TRANSCRIPTION

Professional transcription services are available for medical, scientific, legal, and financial documents.

PROFESSIONAL PLACEMENT

MLS can serve as an extension of your human resources department in identifying qualified bilingual personnel.

Services in Over 90 Languages ...

24-Hour Language Assistance

Call 301.424.7444 or 800.815.1964

Recent Healthcare Highlights in Spanish, Portuguese, French, Arabic, Russian, Albanian, Vietnamese, Korean, Chinese, and Japanese

- Translating "International Services" Web pages for an academic medical center
- Translating "Advance Directives and Living Will" brochures
- Translating public health flyers and signage
- Editing and proofreading "Patient Consent and Release" forms
- Translating HIPAA privacy notices and staff training guides
- Telephonic interpreting for calls to state chapter of national health organization
- Translating patient-education brochures on pain management and FAQ's on pregnancy
- Translating hospital correspondence on bioterrorism measures
- Desktop publishing for a global Expo brochure
- Interpreting for a CPR training course
- Translating online mental health information for public schools

MULTILINGUAL SOLUTIONS, INC.

***Accuracy / Experience / Timeliness
Confidentiality / Competitive Pricing***